



November 2020

Crest Property Manager

Donna La France is our Property Manager. *She is the 1st point of contact for Crest issues.* Donna can address most concerns and frequently asked questions. Feel free to contact her at 808-539-9722 or email her at Donnal@Hawaiianprop.com. Please IDENTIFY yourself as a **Crest** homeowner.

Examples of Association issues :

Automatic payment of maintenance fees, making a House Rules violation report, questions about a House Rules violation letter, questions about the Assn Master Insurance Policy or the current Budget (your lender may sometimes ask these questions). What is the process to get ACC Approval for an exterior modification or reporting a sprinkler malfunction.

Donna is there to serve you! The Board is a group of volunteers. In between Board meetings, they are simply owners whose privacy should be respected. Please share your comments or questions with Donna. Please keep in mind that it's best to put your thoughts to the Board in writing and it's a good idea to get them into Donna, a week prior to a Board meeting.

ORANGE STAKE FLAGS

You may see some orange flags in your front yard placed recently. If you have, please beware that they are marking a sprinkler head. Our landscaping crew has been working hard to repair sprinklers and noticed that many were damaged by cars driving over them onto the grass. The flags are placed to remind you not to drive over the sprinkler heads. Repair of damaged sprinkler heads has contributed to an increase to our budget for maintenance cost\$. Mahalo for your consideration of this request.

Construction Work hours & Noise

Please conduct work during the hours shown below. This minimizes loud sounds and bright lights that may affect others adversely.

Mon-Fri 8am-5pm, Sat 9am-4pm,
Sun 9am-3pm. Let's all enjoy the quiet beauty of the Crest!

Drone use

Recently, drone use complaints have been received. They are a noise nuisance and may be an invasion of privacy concern.

Ornamental plants

Please notify the Property Manager of any health concerns from ornamental plants. Include the unit lot # & address.

Water conservation

Please put nozzles on water hoses!
The Honolulu Board of Water Supply has asked Oahu residents to conserve water as much as possible due to drought conditions. For the past 5 months, officials said rainfall has been less than 50% of the normal average on Oahu. This prevents the adequate recharge of the isle's aquifers. The National Weather Service has predicted lower than average rainfall. Even if more rains arrive later this year, the BWS said the island's sources still need time to rebuild storage capacity.

“We need to reduce overall island demand to protect our groundwater resources from depleting.” Lets do our part at the Crest.

Feeding animals

Feral Pigs are an invasive species because they eat massive amounts of vegetation causing native plant extinction as well as soil erosion and compaction. Please **do not feed the pigs**. Pigs can be dangerous & aggressive. Pigs are carriers of ticks, lice and may spray urine. What happens when people feed wild animals? They lose their fear of people and become easy prey for hunters. They identify people as a source for providing an easy meal rather than forage instinctively.

Birds

Birdseed intended to feed birds is being thrown onto Crest roads. Instead it's inadvertently causing birds to congregate which blocks vehicular movement. In 1 situation it's just around the bend of a blind corner and cars must come to a fast stop to avoid them. This may contribute to a vehicular accident. Also birds are looking down for the food and are too distracted to move away as cars approach. Subsequently they are being run over on our roadways accidentally. A homeowner reported finding a dead bird wedged between their car bumper and the wheel well wall. A sad consequence meant as a kind gesture. Please do not throw birdseed on Crest roads to prevent this from recurring.

KSBE Conservation land

Recently, there have been observations and reports of children playing or looking curiously into backyards or windows, and adults walking behind homes. Unauthorized persons may inadvertently intrude upon a persons' privacy or create unintended security concerns and startle owners/ residents or cause dogs to bark unnecessarily. KSBE conservation land is private property. The KSBE conservation land lies behind the backyards of perimeter P. City / Aiea lot homes. This KSBE conservation area is not a Crest common element and not a public thoroughfare.

These areas are off limits except to to KSBE, Crest landscaping crew – cuts grass and applies herbicide intermittently, Property Mgmt, Arborist and Crest Board Directors.

For now, KSBE has allowed the Crest owners to clear away vegetation that may encroach into their backyards. E.g. roots, weeds or retrieve items like rubbish behind their lots.

Utility closets

Utility doors should be kept in good condition and must be the VENTED SLATTED (not solid) style of door that allows possible accumulated gas to escape, according to the GAS CO. The utility closet is a central location accessible from the home exterior for the landscaping contractor or utility companies to monitor equipment. These utility closets must remain accessible to allow essential work to be conducted at any time. Some closets were found packed full of storage items and when the door was opened, all the contents fell out onto the ground.

Dog Walkers

Recently, late night walkers (2200-0000) or early morning (0530-0630 am) walkers, before sunrise or late in the evening have created a continuous stream of noise disturbance along their path of travel. Please be considerate of the effect this may have on other neighbors, sleeping families and those with roadside windows that are open during cooler weather. Utilize public roads when possible during quiet, dark hours. Dogs are territorial and will bark protectively at other dogs and people that pass by their homes or back yards. This may trigger neighboring dogs to bark also. Thank you!

Crest Board Business meetings

CoVid restrictions affected in person Crest monthly meetings. To comply with health guidelines, until further notice, these meetings are conducted via Zoom platform. Please refer to the CrestatWailuna.com website for the Zoom link to attend. The last 2020 meeting is Dec 10th. 2021 meeting dates are the 4th Wednesdays of the month. E.g. Jan 27th and the Annual meeting of Feb 24.

A Special Mahalo

THANK YOU to departing Board Director Randall Chun. He has been an integral part of our Assn ACC committee, while also serving as a Director for over 10 years and as Vice President of the Board of Directors. His contributions and technical expertise have guided many Assn tasks & projects. His sacrifice of time and effort have saved unnecessary expenditures.

Security

At a recent meeting, the Property Manager and Board of Directors received a security concern about establishing a broadcast system for crimes which have occurred or are occurring within our Association. The Association does not have a 24/7 staffed capability to broadcast immediate reports. Therefore, residents should call 911 to report police, fire and medical emergencies. For non-emergency crimes, call 311, or use the online HPD Criminal Reporting System. Please also notify the WRA supervisor at ph 456-3020 or ph 282-7299 to report any security incidents. Those WRA reported incidents are shared with the 3 Association Boards also. The WRA Wailuna Recreation Association security provides a physical deterrent to observe and monitor the Heights, Townhouse AOAOs and the Crest Associations during late afternoon, evening and early morning hours on weekdays, weekends and holidays (3pm - 6 am).

Alternatively, reports of non-emergency crimes can be submitted anonymously to CrimeStoppers Honolulu (955-8300 <http://www.honolulucrimestoppers.org>.)

Reports of cruelty to animals may also be reported directly to the Hawaiian Humane Society (356-2250 or [Investigations, Rescues & Laws | Hawaiian Humane Society](#).)

And as always, owners should inform the Property Manager of all incidents that may involve a violation of the Association's governing documents.