

JULY 2021

Crest Property Manager

Kanani Kaopua is our Property Manager. She is the 1st point of contact for Crest issues. Kanani can address most concerns and frequently asked questions. Feel free to contact her at ph 808-539-9501 or email her at <u>kananik@hawaiianprop.com</u>.

Crest at Wailuna Assn website

CrestatWailuna.com

IRON FENCE PROJECT Lots 106-120, 122-135

These P City perimeter lots have iron perimeter fencing along their back yards. Restoration of this fence, is scheduled for this year. It first needs an accurate estimate from a contractor. In late Dec. 2020, fence owners were instructed to clear their back yard fence line by the end of March 2021.. However, an April review found the fence line was still not cleared so that has delayed this project further. Due to this complication, a special project manager must now be hired for this fence project. They will perform site visits to every P. City fence line lot and list the work necessary at each lot's perimeter fence line and the perimeter beyond the fenceline. These homeowners are responsible to comply, to ensure their entire fence is exposed, free and clear of all foliage & debris including UNDER the BOTTOM rail & around posts. Then the contractor can make an assessment of the restoration required

Zoom BOARD MEETINGS

Board business meetings are usually held every 4th Wednesday of the month, starting promptly at 7:00pm. The Board regularly has a full agenda. Owners are welcome to attend the meetings. Prior to the business meeting there is an owner's forum held to get **owners comments. Please** check the web monthly calendar at <u>www.CrestatWailuna.com</u> for Zoom link and any date changes.

Owners Forum (prior to Board meeting)

Please put your thoughts to the Board in writing, prior to a Board meeting. Send them to Kanani at least a week in advance of the meeting and she will try to respond to them as quickly as possible.

RECENT WATER MAIN BREAKS

In May there were 2 water main breaks located on the Aiea side of the Crest. When there is a water main break outside of business hours Mon-Fri (0800-1700), on evenings, weekends or holidays -Call the Hawaiian Properties (HP) emergency phone number at (808) 539-9777. Coordination is done through Hawaiian Properties, to the Property Manager who has the authority to contract the emergency contract responders. In some cases the owners themselves may also have to contact the Board of Water Supply to report the water main break, so they can shut off the water and prevent further damage. Every water main break has been different. The Crest does not have any ON-SITE staff or employee to personally coordinate, manage or communicate face to face or door to door. Although it was very inconvenient, it was a real hands on experience about saving water and gauging the amount of water for various uses. This was also the first time, the Crest has gone through the process of renting water wagons from the Board of Water Supply, staging them at key Crest locations,. Residents got water from the wagon spigots, hauled water to their lots using creative methods eg. Luggage cart, rolling ice chest, hand trucks and inflatable pouches. Our CrestatWailuna.com website included any water main break updates and notices. The road repaving was done on June 29th. Thank you to all affected owners for their patience and understanding.

TALK AROUND THE WATER WAGON

With the recent water main break, Crest residents were forced to get their water from one of the rented Board of Water Supply wagons. At the wagons, there were spirited conversations. Many suggestions were floated. If you were one of those involved in the "talk around the wagon" conversations and want to step forward and help, the time is now! We would like to hear from you about how you want to contribute to your neighborhood. please contact our property Manager, Kanani Kaopua for details.

PET OWNERS

There are reports of improper disposal of pet waste in common areas and complaints of pet waste thrown into someone else's rubbish can instead of your own rubbish can. Being a pet owner means responsibility for everything related to that pet. This includes your pets poop and we ask everyone, to be considerate of others and responsibly leash your pets. Unleashed pets, running across roads, driveways or roaming onto neighbors yards create a nuisance and a potential safety hazard. Improperly discarded pet waste can transmit disease to another pet. Besides, no one wants to pick up someone else's waste. **THANK YOU, for picking up after your own pet!**

RESTRICTIONS in PERIMETER AREAS

The forest perimeter areas have very limited Crest Common element. Most of the perimeter is owned by KSBE. This is a NO TRESPASSING privacy area, not for residents, children, pets or public access. DO NOT PLACE or PLANT items in the KSBE conservation area or Crest Common Element perimeters behind lots. Only authorized Crest landscaping crews performing maintenance work, Board Directors and the Property Manager should be accessing the perimeter areas beyond lot boundaries in the conservation area behind Aiea or P. City lots. This area must remain clear of foliage and plants. In April 2020, KSBE cut down over 55 large Albizia trees in response to Crest concerns, to create a wider fire break area and eliminate the threat of imminent danger from falling trees, branches or possible root encroachment onto people or properties. Unauthorized plants or trees that are planted in the conservation area or Crest Common element must be removed. These unauthorized items or plantings may be treated with herbicide or removed at any time without further notice.

Black plastic edging divider in front yards

Please do not remove or move the Crest black plastic edging/stripping in the front yard areas.

Landscaping and irrigation concerns

The landscaping crew are WJS contract employees. The WJS contractor takes direction from the Property Manager and then follows up with WJS employees. Any landscaping concerns should be communicated to the Property Manager, instead of the landscaping crew.

Reduce future costs

Contributing to higher maintenance fees are printed notices. Please send your email address and contact phone number to the Property Manager. These will reduce the costs to send hard copies by mail with envelopes, paper and printing.

Pine Tree Removals (4) P. City side Scheduled for July 12-13th.

LIGHT POLE & LAMP PROJECT COMPLETION

The installation of our new light poles and LED lamps was completed on June 2, 2021. Our Condo Assn was very fortunate that despite the pandemic the Board, Property Manager, Consultant and Contractor, all continued to collaborate on this project. Replacement of our +33 year old aged lamps was a major Assn improvement. Luckily the project began, soon after 2 lamp heads had failed. Street signage e.g. Stop, Speed limit, Private Property etc were removed, stored safely during the project and reinstalled as soon as the installations were completed.

BE PREPARED, ITS HURRICANE SEASON

June-November is hurricane season!!! Please prepare by having on hand 2 -3 weeks of essential supplies like non perishable food, water, medication and sanitation products in the event the need arises to shelter in place. Hawaii is an island state that could suffer the effects that impacted the residents of Puerto Rico. Do remember to plan and prepare for your pets needs too. *The Crest master insurance policy is now available on our CrestatWailuna.com website, Resource Ctr tab*.Here is a helpful link for Oahu Hurricane preparedness tips: <u>https://dod.hawaii.gov/hiema/public-</u> resources/preparedness-information/