



Spring 2022

Crest Property Manager

Kanani Kaopua, kananik@hawaiianprop.com
phone number 808-539-9501

Kanani is our Property Manager and the 1st point of contact for Crest AOOU issues. Please IDENTIFY yourself as a CREST owner, provide your name, address & lot # with your questions or concerns. Keep in mind that its best to put down your thoughts “in writing” (to the Board) through the Property Manager. This can avoid any misunderstandings and ensure your concern and perspective is properly documented. Pictures or an email are also helpful. It’s a good idea to get them into Kanani at least 1 week prior to a Board meeting. The Board of Directors are all unpaid volunteers. In between Board meetings, Directors are owners just like everyone else here, whose privacy and time should be respected. They are not site managers. The Crest does not employ an on-site manager. Please convey your comments, feedback, concerns or questions directly to Kanani.



MAIL SECURITY

Some Crest mailbox doors were found open in the Crest on 12/29/21. Reduce mail theft risk by retrieving mail promptly after delivery, daily before it gets dark or when that’s not possible make other arrangements with a neighbor. Let’s make mail theft less attractive or not as profitable for thieves. Report security concerns to the WRA Security service or the WRA Supervisor at (808)456-3040. The WRA Property Manager is Michelle “Mimi” Bruhn from Associa,

A recent issue was brought to management’s attention regarding **shipping/mailling address information** that residents provide to vendors when making online or instore purchases. Pay special attention when filling this information out to include the LETTER after your numerical address IF you in fact have a LETTER after your address (most of us do!” Failure to do so may cause unnecessary delays in delivery of your goods, or it may be delivered to the wrong address.

The U.S. Postal Service has a program called **Informed Delivery**. Digitally preview your mail and manage your packages scheduled to arrive soon! View greyscale images of the exterior, address sider of letter-sized mail pieces and track packages in one convenient location.

Images are only provided for letter-sized mail pieces that are processed through USPS’ automated equipment.

NOISE

Construction work should remain within these hours: Mon-Fri 0800-5pm, Sat 0900-4pm
Sun 0900-3pm

Report construction noise outside these hours to the WRA security (ph (808) 282-7299 so security may investigate and notify owners to stop nuisance noises during their rounds.

Program Highlights:

- Secure Access
- Preview Incoming Mail
- Track Packages
- Delivery Instructions
- Schedule Redelivery

<https://informedelivery.usps.com/box/pages/intro/start.action>

Barking dogs. Recent reports of constant barking dogs are noise nuisance concerns for neighbors. Turn on a radio or put a clock close by as company for a nervous dog. Sometimes dogs that are left alone will find that soothing. Pet owners should ensure their pets do not create a nuisance to others.

UNIT DOORS

Front door – **White Shadow** is the “only” approved paint color for exterior doors (front, utility and garage side doorknob entry). It is also the trim color for Crest homes. There are several homes with doors that are improperly painted with a color other than **White Shadow**. Please ensure doors are painted the assigned trim color, **White Shadow**.

Utility door- What style of utility door do you have? The “only” style of utility door that is approved at the Crest are the fully vented top and bottom panel type. If your utility door is not the fully vented style, the GAS company considers those unsafe. Why? Leaking gas fumes may occur in utility closets and accumulate causing a hazardous situation. The GAS company recommended for optimum safety, a fully vented style door for our utility closet space.

Utility doors should be kept in good condition.

Many utility doors face the mauka or uphill direction. They are exposed to a lot of rain that contributes to their degradation. There are several homes with utility doors in disrepair.

These are subject to fines for not keeping a unit in good condition or adherence to the House Rules. However please take steps now to repair, replace doors in disrepair or if painted the incorrect color, change that to the trim color/ **White Shadow**.

Keeping our homes and lots neat and in good condition is in everyone’s best interest and responsibility. It supports our Association property values. If you are interested in a replacement door, a bare wood fully vented style utility door is available at Home Depot / Hardware Hawaii.

TIP: PRE-TREAT a new utility door with a water proof sealant BEFORE painting the door with trim paint, **White shadow**. This will maximize its durability and protect against the weather elements.

HAPPY NEW YEAR

It was uplifting to view the many holiday decorations around the Crest. We hope everyone was able to enjoy their holiday season safely! Draping or twirling light strands and decorations on the front yard trees is encouraged. They are a cheerful positive sight that we can all enjoy. After the holiday week has passed, please remember to remove the decorations on a timely basis.

Landscaping will need to resume maintenance around the Association.

OUTDOOR HOLIDAY DECORATING

Ornament hooks meant for interior decorating are too weak to withstand inclement weather, easily blowing off tree branches. Again this year, several large globe ornaments were found to have dropped off a front yard tree. They rolled down the street to the bottom of the cul-de-sac and further downhill into the large concrete drain on the P. City common slope above the Crest sign by the Lodge. Luckily they were spotted, retrieved and returned to the owner before they dropped down and entered the drain system that flows under Kaahumanu street. As we all know, clean water is vital. We are responsible not to allow debris (including Christmas ornaments) to pollute any drain water system leading to public waters.

Also, please help to keep our front yard trees healthy. Do not put nails into trees, they may cause permanent harm to the health of a tree.

Report an item for repair

Recently a stop sign pole was blown down due to gusty winds at the- 3 way intersection on the Aiea perimeter above the park. It was reported promptly to the property manager by an owner that same day and within 2 weeks a contractor was found and completed the stop sign pole reinstallation. This pole was originally installed back when the Association was new in 1988. As these items age there will undoubtedly be more. Please call or report these types of concerns to the Property Manager.

SIDEWALKS & DRIVEWAYS

Submit an ACC request for any exterior work whether it is for repair, replacement or new work. Before commencing an exterior project, wait to receive approval for that ACC request. That includes **before** painting of sidewalks and driveways.

CREST WEBSITE CrestatWailuna.com