



Fall 2025

Crest Property Manager

Kanani Kaopua serves as our Community Portfolio Manager and is the primary point of contact for all Crest-related matters. She is well-equipped to handle most concerns and frequently asked questions. If you need assistance, feel free to reach out to her by phone at 808-539-9501 or via email at kananik@hawaiianprop.com. When contacting Kanani, please be sure to identify yourself as a Crest owner and include your name, lot number, address, and a clear description of your questions or concerns.

The Board of Directors consists of volunteer homeowners who serve our community. Outside of scheduled Board meetings, they are fellow residents whose privacy should be respected.

If you have comments, concerns, or questions, please direct them to Kanani, our Community Portfolio Manager. Reaching out to a Board member is not a substitute for formally reporting matters to the Property Manager.

To ensure your input is properly documented and considered, it's best to submit your thoughts in writing to Kanani at least one week prior to a scheduled Board meeting.

If you plan to attend the Homeowner Forum before the meeting, you're welcome to share any additional information that wasn't previously submitted.

E-BIKES, E-SCOOTERS & E-KIDDIE CARS

Recent news reports have highlighted accidents involving electric bikes. Please remember: Crest roadways are designated for licensed drivers and registered vehicles only. The use of e-bikes, e-scooters, and electric kiddie cars poses safety risks to all residents. These vehicles are not permitted on our streets. WRA Security will be actively informing operators that these items are prohibited within the Crest. Other communities are facing similar concerns and taking comparable action.

PARK IN DRIVEWAYS OR GARAGES

Parking on grass or roadways violates House Rules and may result in warnings or fines. Please help preserve our landscaping and sprinkler systems by parking only in designated areas. Let's show courtesy to neighbors who follow these guidelines and maintain the beauty of our community.

ACC APPROVAL REQUIRED BEFORE EXTERIOR WORK

Do not begin any exterior home projects without prior approval from the Architectural Control Committee (ACC). For painting projects, please note it is a serious EPA violation to pour paint into street storm drains. Paint chemicals can strip the asphalt seal coat, leading to weather damage and potholes. Protect our roads, disposing of paint responsibly.

OLA I KA WAI = WATER IS LIFE

According to the Board of Water Supply, 100% of our water comes from underground aquifers. With several wells shut down due to PFAS contamination, conservation is critical. BWS urges all residents to reduce water usage by 20%. Our aquifers rely on rainfall, which is becoming less predictable due to climate change. Water from Central Oahu is now being diverted to serve areas as far as Downtown Honolulu and Hawaii Kai. Please do your part, wash cars with a bucket and be mindful of every drop. Our future depends on it.

KUPUNA SCAMS — STAY INFORMED

On September 27th, a Town Hall was held at Pearlridge Elementary, featuring a guest speaker from the U.S. Secret Service. The session covered current scams targeting our kupuna and how to avoid falling victim. A copy of the handout from this event is included on the back of this newsletter for those interested in learning more.

Pearl City Perimeter Fence Project

Construction of the Pearl City perimeter fence will begin in October 2025. Updates and official notices are available on the Crest Association website at CrestatWailuna.com. Homeowners along the fence line have also received mailed notifications.

Phone Scams



* If someone calls claiming to be from the IRS, Social Security Administration, or your bank - hang up! These organizations will never call to demand immediate payment or personal information.

* Be suspicious of calls about a grandchild or family member in trouble needing money - this is known as the "Grandparent Scam." Always verify independently by calling your family member directly.

* Never give out your Social Security number, bank account information, or credit card numbers over the phone.

Online Safety



* Don't click on links in emails from unknown senders, even if they appear to be from a legitimate company or bank.

* Watch out for emails about winning prizes or inheritance money - if it sounds too good to be true, it probably is!

* Use strong passwords and don't share them with anyone, even if they claim to be "tech support."

Door-to-Door Scams



* Be cautious of uninvited door-to-door sales people, especially those offering home repairs or medical equipment.

* Never let strangers into your home without verifying their credentials.

* Take time to research companies and get written estimates before agreeing to any work.

Remember:

* It's okay to say "NO"

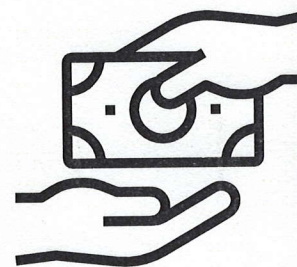
* It's okay to hang up

* It's okay to take time to verify

* When in doubt, talk to family or friends first



Protect Yourself



* If you feel pressured to make an immediate decision about money or personal information - that's a red flag! Take your time.

* Keep your mail secure and shred documents with personal information.

* Check your bank and credit card statements regularly for suspicious charges.

* Add your phone number to the **National Do Not Call Registry: 1-888-382-1222**

If you think you've been scammed:



1. **Tell** your family members or trusted friends - don't be embarrassed, scammers are sophisticated!
2. Call the Hawai'i Police Department's Non-Emergency Line: **(808) 935-3311**
3. File an online report with FBI's ic3: **<https://www.ic3.gov>**
4. Notify the United States Secret Service Honolulu Field Office Cyber Fraud Task Force: **(808) 541-1912**
5. Contact the Hawai'i Office of Consumer Protection: **(808) 586-2653**
6. Report to the Federal Trade Commission: **1-877-FTC-HELP**